

# October 2024


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# What's New in this Release

The following new feature is introduced in the Cisco Spaces dashboard:

Cisco Spaces now introduces **Split License** support for the Captive Portal, IoT Explorer, and Environmental Analytics applications. With this license change, you'll gain access to experience higher-tier license features in these apps.

**Note** The Split License feature is only available for accounts registered with the Cisco Smart Software Manager (CSSM) system and integrated with Cisco Spaces account by registering the Smart Licensing token with the Cisco Spaces dashboard. If your account is not registered with CSSM, we recommend reaching out to your account administrator.

# What's Changed in this Release

The following enhancements are made in Cisco Spaces:

**Cisco Spaces Support Process**

The process for requesting support for Cisco Spaces is enhanced. To contact Cisco Spaces support, you now need to raise a case using the Support Case Manager (SCM).

Follow these steps to raise a support case.

1. Log in to Cisco Spaces.
2. In the Cisco Spaces Dashboard, click the (**Support**) icon displayed at the top-right.
3. Click **Support**. The **Support** slide-in pane displays.
4. Click **Open a Case** to raise a case using SCM.

There are two different SCM links for **Paid** accounts.

- General Support: Use this link to report break-fix issues.
- Configuration & Deployment Support: Use this link to request Cisco Spaces onboarding or use case deployment assistance.

For **Non-Paid** accounts, use the General Support link to raise both general support and onboarding/use case deployment assistance cases.



**Note** All the support contact email addresses are decommissioned.

**Cisco Spaces Software Development Kit**

Following Google's deprecation of API key-based functionality, a new method using Firebase JSON through Google Cloud Messaging (GCM) is introduced in the Cisco Spaces Software Development Kit (SDK) (**Cisco Spaces Dashboard** > **Configure** > **Cisco Spaces SDK**).

Before this release, in Cisco Spaces Dashboard, you had to configure the API Key, but now it has changed to Firebase JSON.

Cisco Spaces utilizes this to trigger push notifications on Android devices using the SDK.

**Locations & Maps: Digital Map Workflow Enhancements**

The following enhancements are available in **Locations & Maps**:

**Select Floor Window**

The floor selection window is redesigned to minimize user effort. The new design reduces the number of entries required from users, enabling a quicker and more efficient process by automatically generating the floor level number and short name for each floor.

**File Upload Window**

The upload process is enhanced to improve efficiency. You can now upload files for multiple floors simultaneously, with each being processed in parallel. The full-page loader that previously displayed during single floor uploads is replaced by individual loader indicators for each floor, allowing clear visibility into the status of each upload.

If any floor file requires additional time, you have the option to cancel that specific upload without affecting the progress of others. This enables better management of successful uploads and more effective time allocation.

# Issues

Issues describe unexpected behavior in the Cisco Spaces application.

There are no open or resolved issues in this release of Cisco Spaces.