

# Resetting to Factory Default

Factory default reset is available on all NFVIS supported hardware platforms.

You can reset the host server to factory default with the following options:

- Reset all—Deletes VMs and volumes, files including logs, images, and certificates. Erases all configuration. Connectivity will be lost, and the admin password will be changed to factory default password.
- Reset all-except-images—Delete VMs and volumes, files including logs, user uploaded files and certificates. Erases all configuration except registered images. Connectivity will be lost, and the admin password will be changed to factory default password.
- Reset all-except-images-connectivity—Deletes VMs and volumes, files including logs and certificates. Erases all configuration except images, network, and connectivity.

**Note** Factory default reset must be used only for troubleshooting purpose. We recommend you contact Cisco Technical Support before performing factory default reset. This feature will reboot the system. Do not perform any operations until the system reboots successfully.

To reset to factory default:

```
nfvis#factory-default-resetall|all-except-images|all-except-images-connectivity
```

**Note** Enter **Yes** when you are prompted with the factory default warning message or **no** to cancel.

### Factory Default APIs and Commands

| Factory Default APIs | Factory Default Commands |
|---|---|
| • /api/operations/factory-default-reset/all<br>• /api/operations/factory-default-reset/all-except-images<br>• /api/operations/factory-default-reset /all-except-images-connectivity | • factory-default-reset |