

Modify a Subscription

• Update a Subscription, on page 1

Update a Subscription

To increase the number of permitted prefixes (for Crosswork External Route Analysis), or cancel a Crosswork Cloud subscription, do the following:

Note To change a subscription that was purchased in AWS Marketplace to a different tier, you must first cancel the old subscription, and purchase the new one.

Procedure

Step 1 In the main window, click $ in the bottom-left corner.

Step 2 If your subscription was purchased through AWS:

a) Click the **AWS Purchase** tab.
b) Click **Adjust** for the product you are modifying a subscription for. You are taken to the AWS Marketplace website.
c) Click **View purchase options** and make the necessary changes.
d) Click **Modify current contract**. After you have successfully modified a Crosswork Cloud subscription, you will receive a confirmation email.

Step 3 If your subscription was purchased through a Cisco Partner or Reseller, click **Contact Sales Team** in the top-right corner to get in contact with a Crosswork Cloud representative who can help you modify your subscription.