Link Accounts Secure Malware Analytics Login with Security Cloud Sign On

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Introduction

This document describes how Secure Malware Analytics (SMA) transitions to **Security Cloud Sign On (SCSO)** as the exclusive authentication method for all users.

Background

This change is intended to provide a centralized and consistent login experience across Cisco Security products.

It explains the updates introduced by this transition and provides guidance on how you can link your SCSO account to Secure Malware Analytics. This feature is available beginning February 24, 2026. After this date, authentication using native SMA usernames and passwords is no longer be supported.



Note: This change applies only to the Secure Malware Analytics (SMA) cloud service. Authentication for the Secure Malware Analytics Appliance remains unchanged. API authentication also remains unchanged.

Security Cloud Sign On (SCSO)

Cisco Security Cloud Sign On is a centralized identity management service designed to provide a unified and highly secure login experience across various Cisco Security applications. A single SCSO account can be used to access multiple Cisco Security services.

- All users must have a registered Cisco SCSO account to access Secure Malware Analytics.
- To register for Cisco SCSO, navigate to: https://sign-on.security.cisco.com/signin/register

Link Existing User

If an existing Secure Malware Analytics (SMA) account has not been linked to Security Cloud Sign On (SCSO) before the SCSO-only login feature becomes effective on February 24, 2026, complete this procedure to link the accounts.

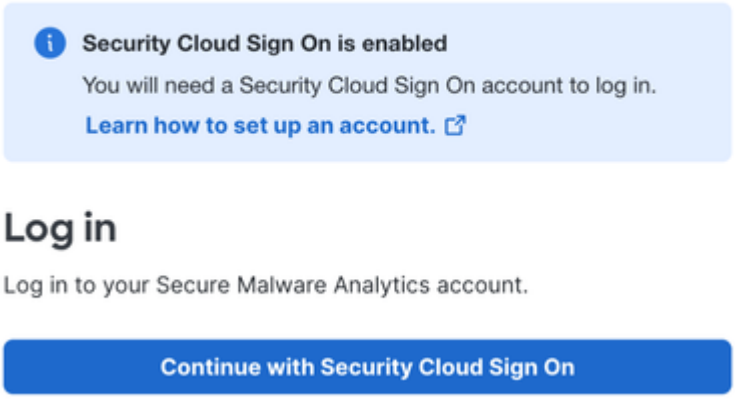
Prerequisite

A registered Security Cloud Sign On (SCSO) account is required.
If an SCSO account has not been created, register at: https://sign-on.security.cisco.com/signin/register

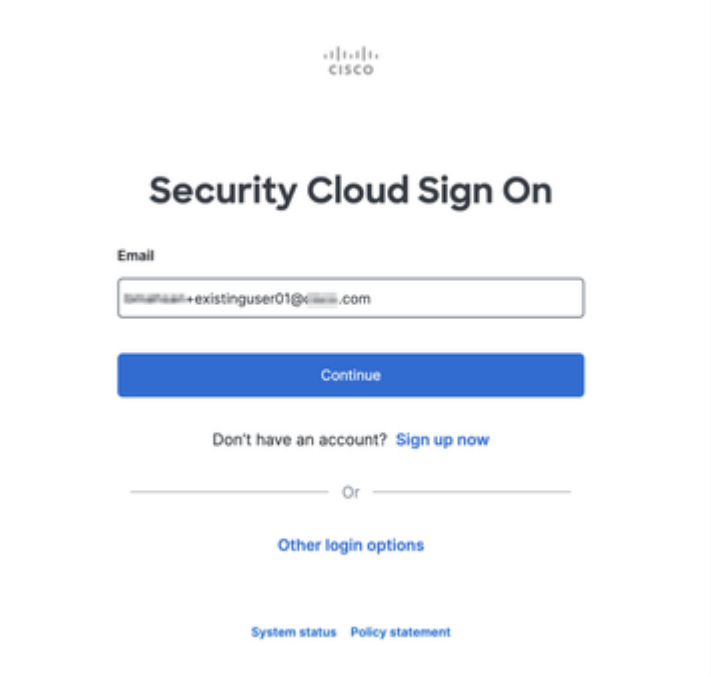
1. Navigate to the appropriate Secure Malware Analytics portal:

- US - https://panacea.threatgrid.com
- EU - https://panacea.threatgrid.eu
- Australia - https://panacea.threatgrid.com.au
- Canada - https://panacea.threatgrid.ca
- India - https://panacea.threatgrid.in

2. On the login screen, select **Continue with Security Cloud Sign On** to log in using SCSO.

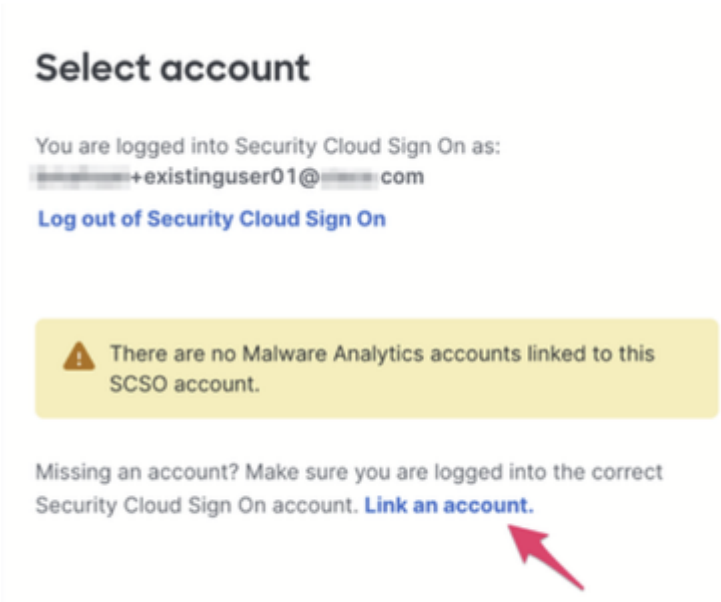


3. Log in to **Security Cloud Sign On (SCSO)** using the account that was previously created.



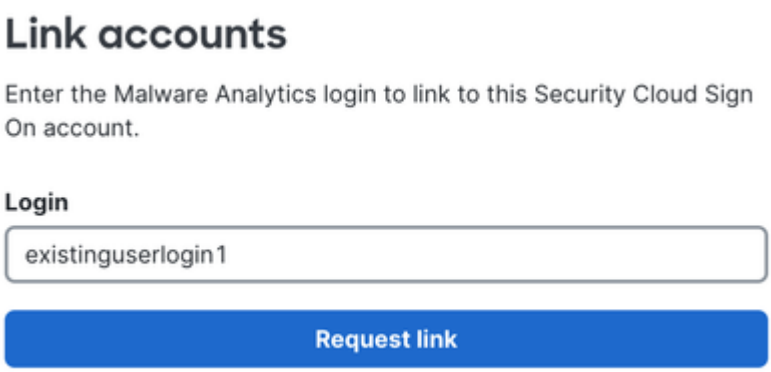
After successful authentication, a message stating “There are no Malware Analytics accounts linked to this SCSO account.” is displayed, along with the option to link an account.

4. Select **Link an account** to begin linking the existing Secure Malware Analytics (SMA) account to the SCSO account.

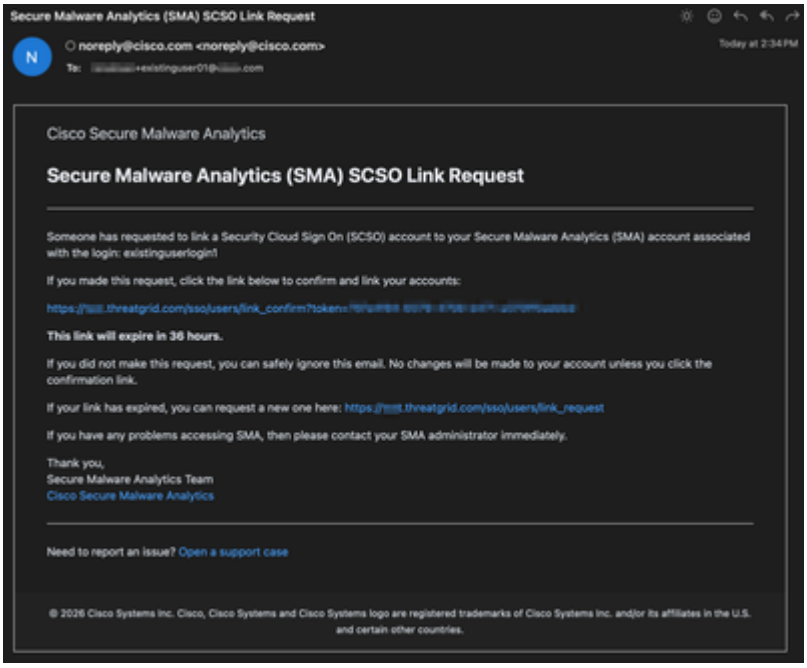


On the next page, an option to link accounts is displayed.

5. Enter the existing **Login** and select **Request link.**

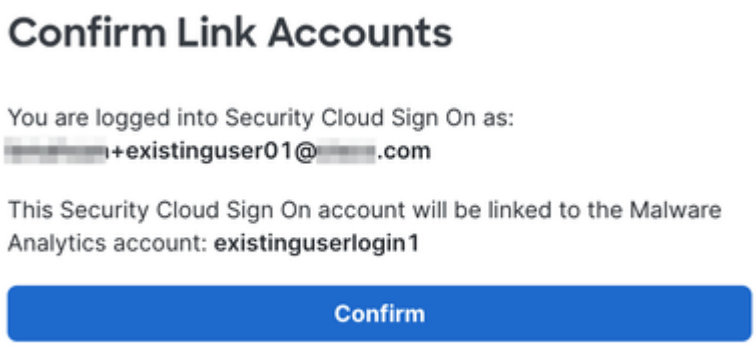


An invitation email is sent to the email address associated with the existing SMA account.
In most cases, this email address matches the SCSO account email address. If the email address must be updated, contact the Organization Administrator or Cisco Support.



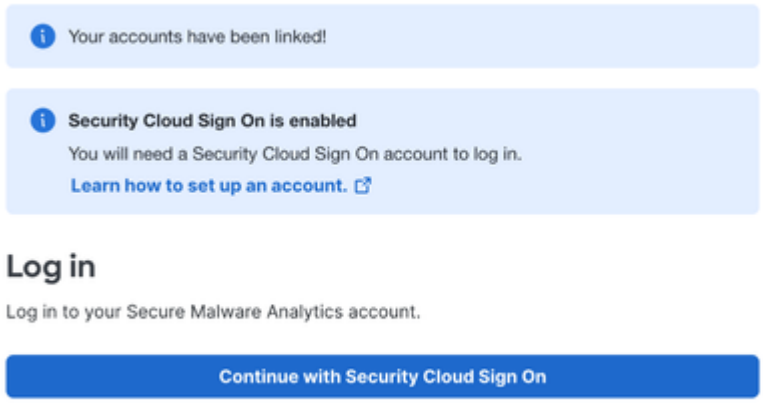
6. Open the **URL** provided in the invitation email in a browser. After successful authentication, you are prompted to confirm account linking.

7. Verify the account details and select **Confirm**.

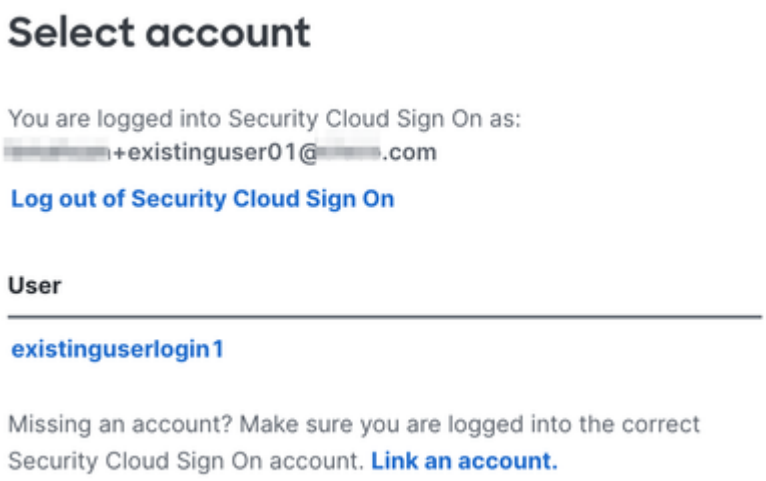


A confirmation message is displayed indicating that the accounts have been linked.

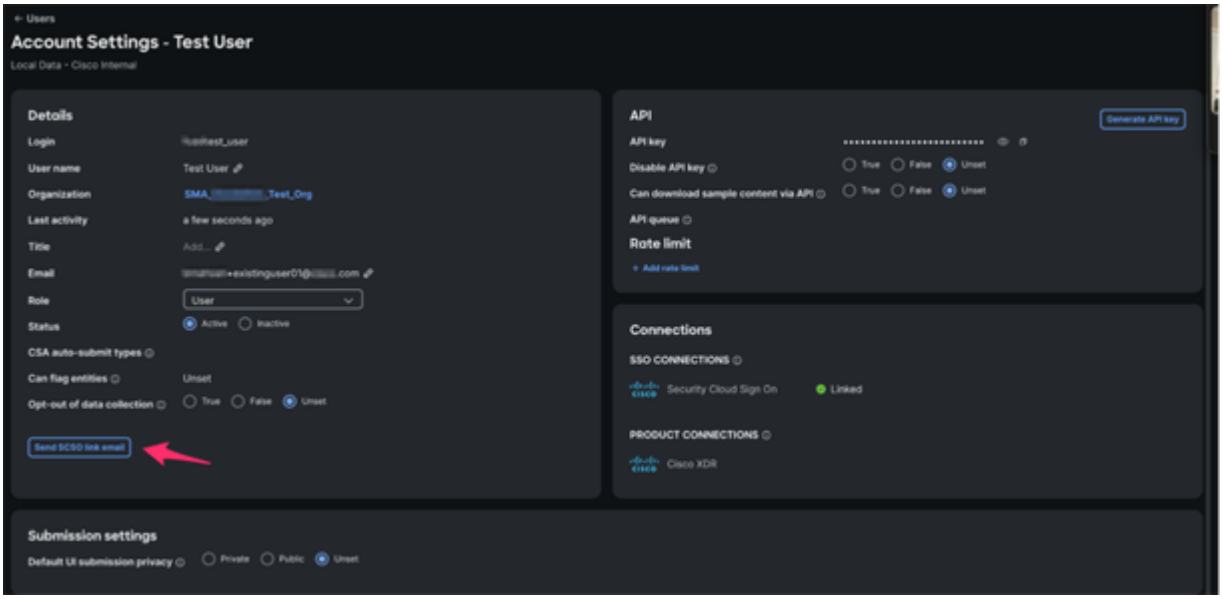
8. Select **Continue with Security Cloud Sign On** to log in to the existing Secure Malware Analytics account using SCSO.



9. On the next page, select the user account to log in to.



Note: Organization Administrators can also send the SCSO account linking invitation email from the User Management page.



Create New SMA User

The process for creating a new user in Secure Malware Analytics remains unchanged, including that an **account-linking invitation email** is sent automatically after user creation.

To create a new user:

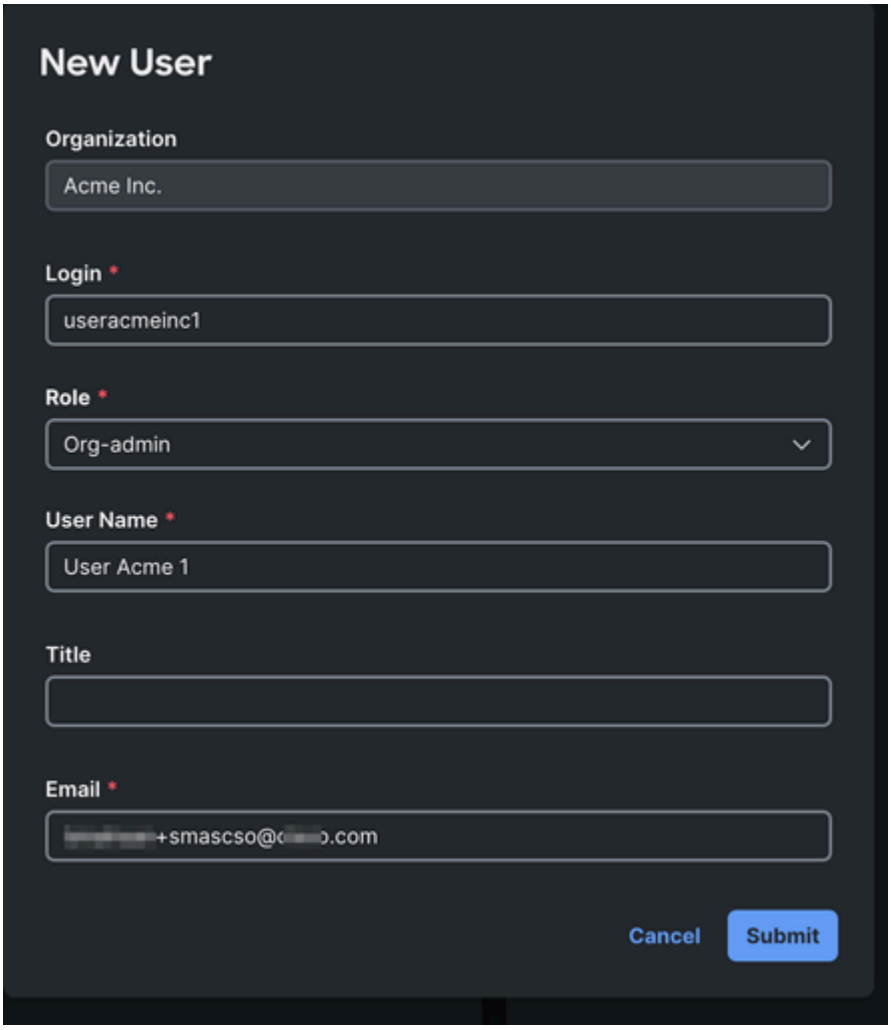
1. Log in to Secure Malware Analytics as an Organization Administrator.

2. Navigate to **Administration > Users > New User**.

3. Enter the required information:

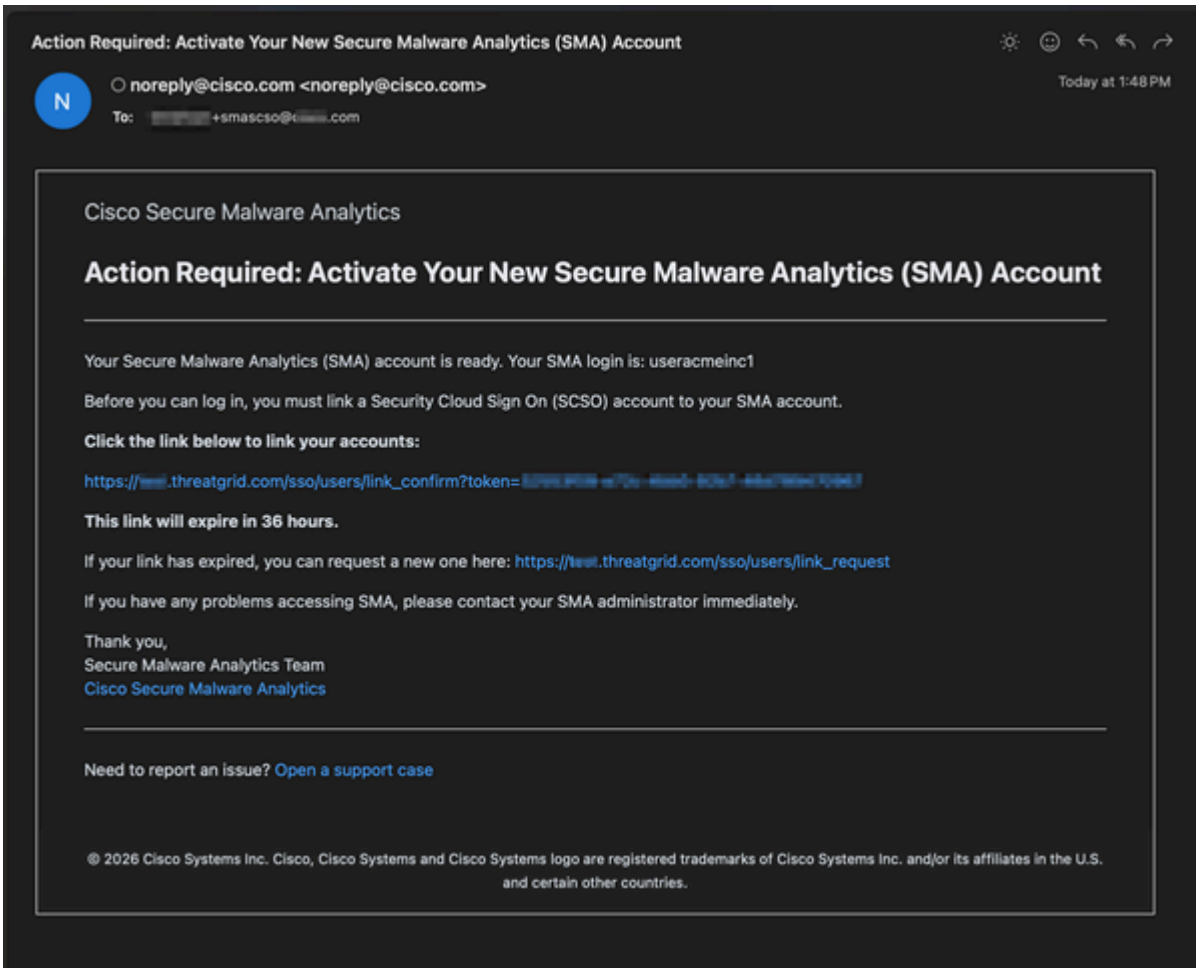
- Login
- Role
- User Name
- Email Address

4. Click **Submit**.



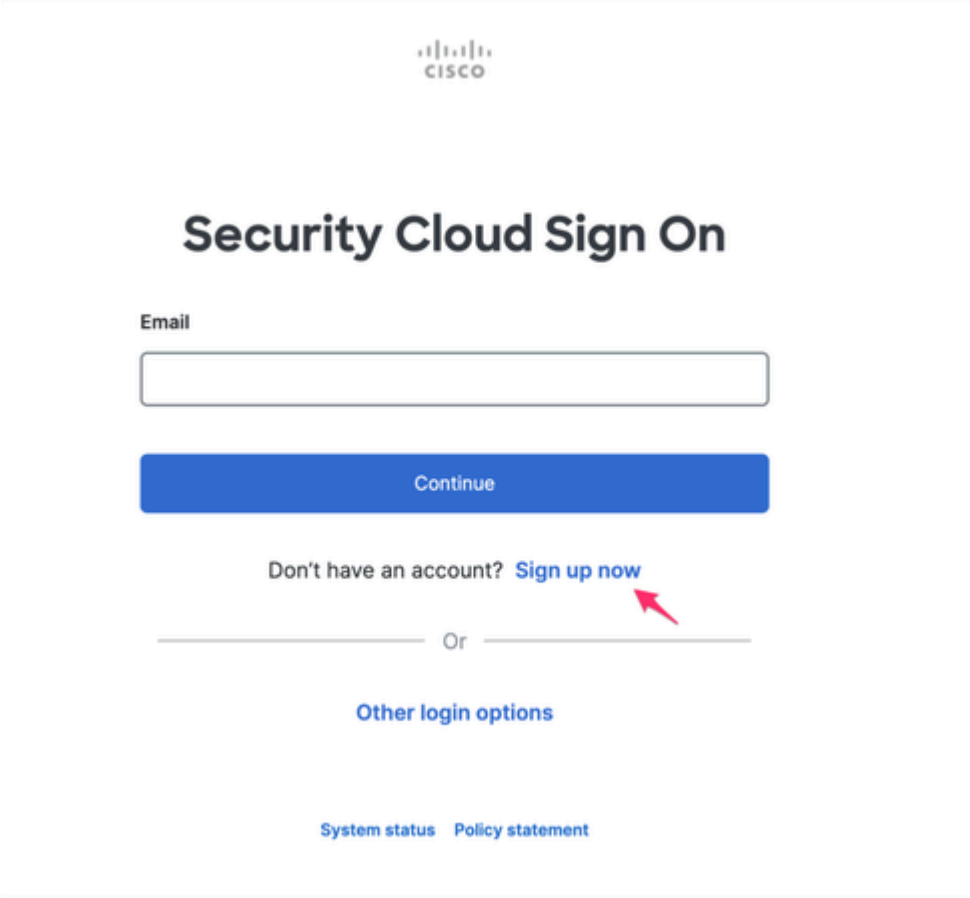
Link New User Account to SCSO Account

The user account is created, and an invitation email titled ***Secure Malware Analytics (SMA) SCSO Link Request*** is sent from noreply@cisco.com to the user email address.



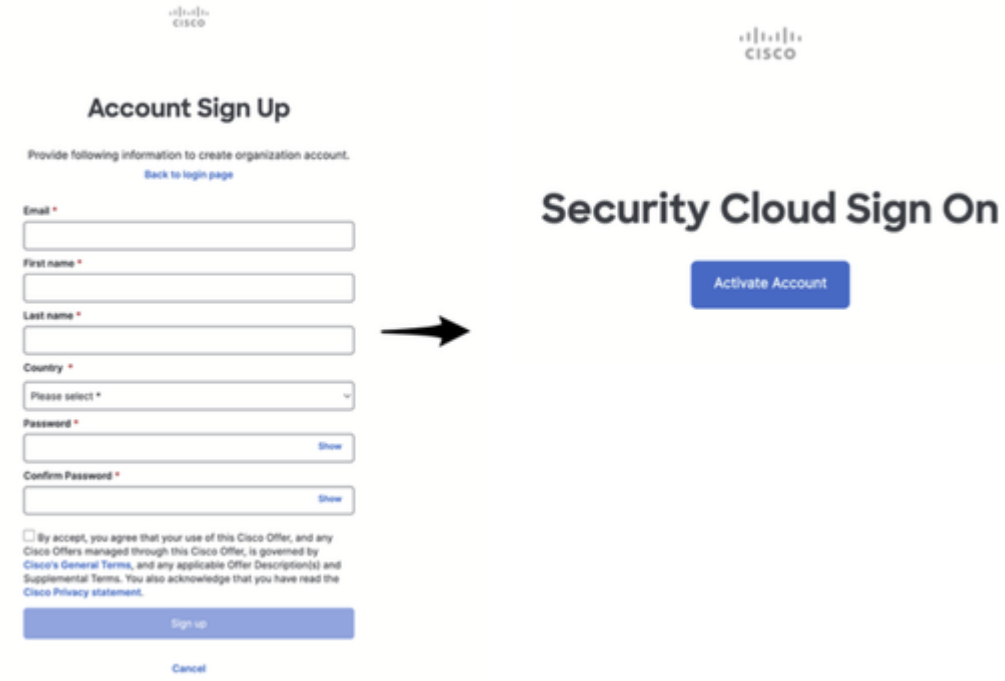
When the new user clicks on the URL or open it in their browser, the user is redirected to Security Cloud Sign On (SCSO) login page.

- If the user has already signed up for SCSO account, they authenticate using their registered email address and link their SMA acccount.
- If the user does not have an SCSO account, they must select **Sign up now** to start the registration process.



1. Enter account information to sign up for an SCSO account. The user receives an email to activate the new SCSO account.

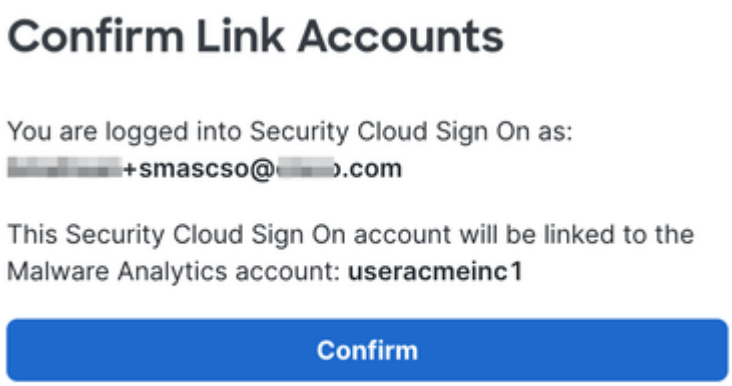
2. Follow the instructions in the email to **Activate the account** and **enable multi-factor authentication**.



3. Once the user has successfully signed up for an SCSO account, return to the previously received ***Secure***

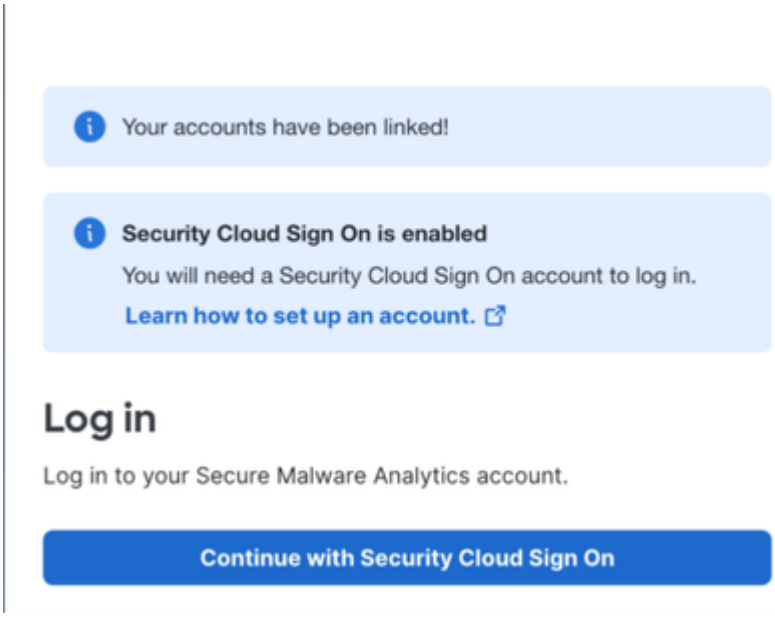
Malware Analytics (SMA) SCSO Link Request email and open the URL in a browser.

After successful authentication, the user is presented with the option to link the SMA account with the signed-in SCSO account.

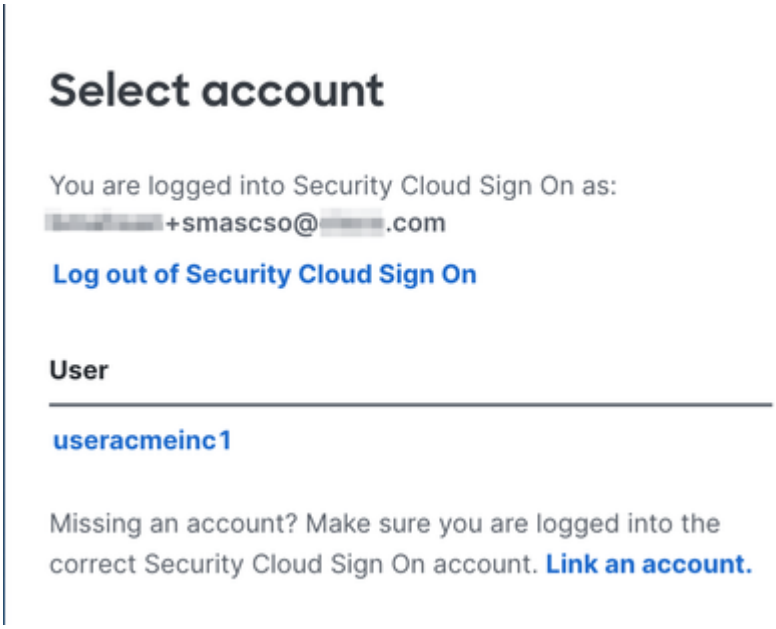


4. Confirm the action. A success message stating “Your accounts have been linked” is displayed.

5. Select **Continue with Security Cloud Sign On** to log in to the Secure Malware Analytics (SMA) account, and accept the End User License Agreement (EULA) to complete account setup.



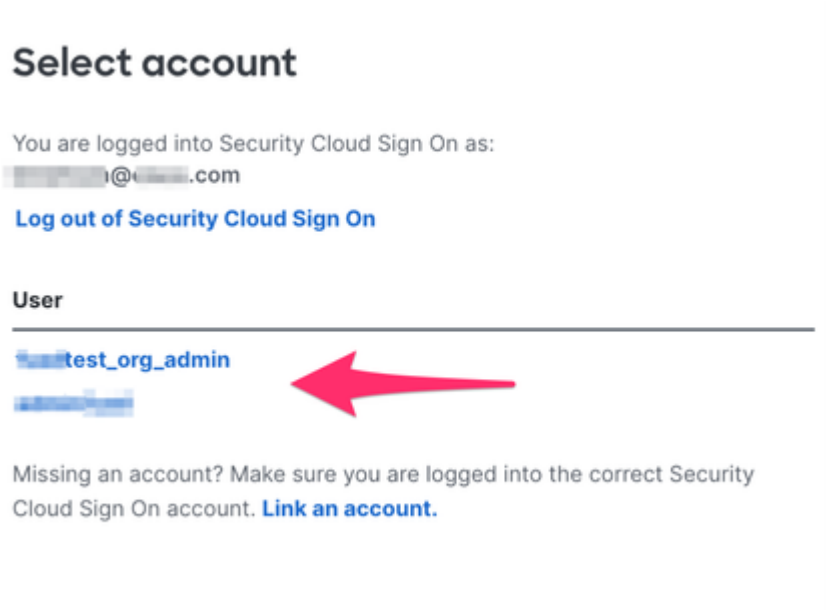
6. On the next page, **select the user** account to log in to.



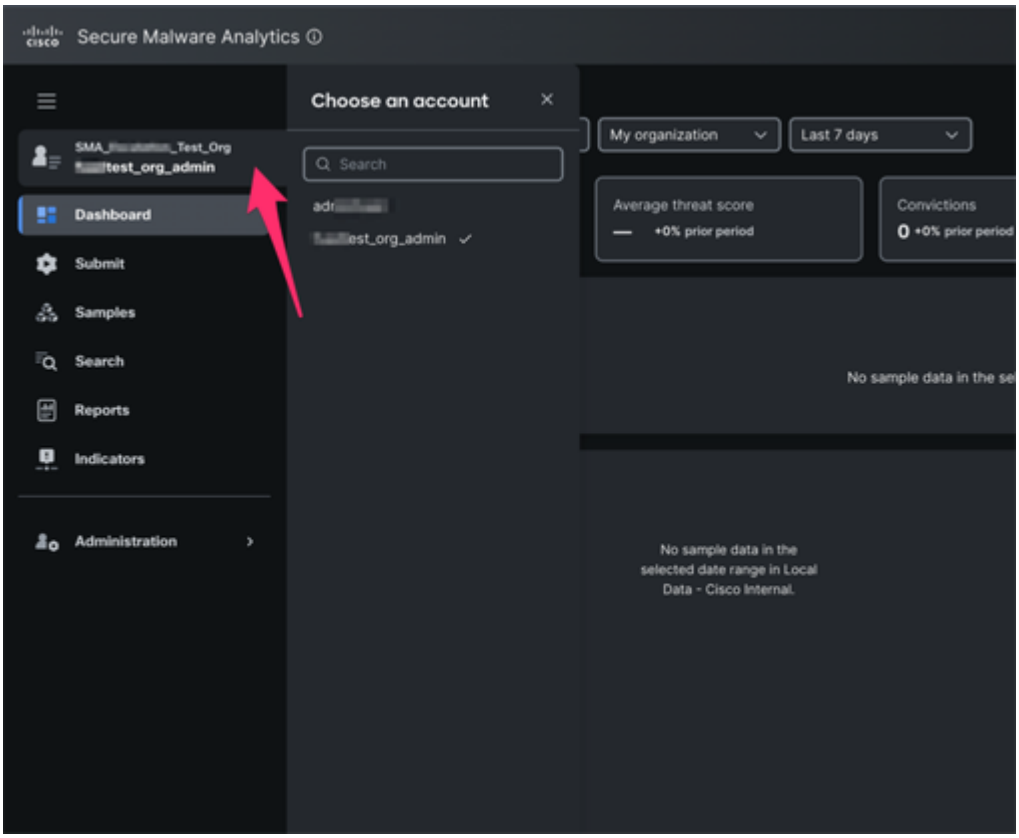
Multiple Secure Malware Analytics Accounts Linked to Single SCSO Account

Users can link multiple Secure Malware Analytics (SMA) accounts to the same Security Cloud Sign On (SCSO) account using either the **Create New SMA User** or **Link an Existing User** method.

After successful SCSO authentication, the user is presented with an option to select the Secure Malware Analytics account to access.



You can also **switch between accounts** after logging in using the menu in the left-hand navigation.



SCSO-only Login for Integration

Integrations such as **Umbrella SIG, Secure Access, Meraki, and Email Threat Defense (ETD)** automatically provision either an **Organization Administrator** or **Device Administrator** account when they register with Secure Malware Analytics.

An invitation email is sent to the email address provided by the integrating device or service to complete account linking using Security Cloud Sign On (SCSO).

Support

- For Duo mobile two-factor authentication issues, please review - Reset Duo Mobile on Security Cloud Sign-On and add an Additional Authentication Device document.
- You can find on more information about SCSO on the *Security Cloud Sign On Documents* page.
- For assistance or additional information, contact the Cisco Technical Assistance Center (TAC).