How can I download the License Feature Inventory of my Smart Account, in Cisco License Central (CLC)?

Introduction

This document outlines the instructions on how to download the license feature inventory of your Smart Account in Cisco License Central for visibility into license allocation and usage.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following data:

- Active Cisco.com account
- The user accessing the Cisco License Central musthave at least one of the following:
  - Smart Account User/Admin/Viewer
  - Virtual Account User/Admin/Viewer

Steps

Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials.

Step 2: Click on Access Cisco License Central under Cisco License Central section.

Step 3**:** Enter your Smart Account or use the Search function to search for a Smart Account.

Step 4: Navigate to the left Menu bar and click on "**Licensing**".

Step 5: Check the boxes next to the license names OR **Select all** to include their license feature inventory in the report.

Step 6: Click on the **Export selected** on the Menu bar.

Step 7: You can select the download format of the report between CSV or XLSX.

Step 8: Check the box for **Feature Inventory** and Click **Export**.

Note: Internal users should open a case with the Licensing support team to resolve the customer view issue with the orders in License Central. There are no checks in place for internal users with a Cisco support role to restrict any unauthorized transactions from the Orders tab.

Troubleshooting

If you experience an issue with this process, that you cannot address, please open a Licensing case at Support Case Manager (SCM) using Software Licensing option.

For feedback on the content of this document, please submit here .

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the following action themselves to resolve the issue. If the customer / partner runs into issues following the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) To help resolve.