How can I create a token from my Smart Account?

Prerequisites

Before you start, ensure that you have:

- Active Cisco.com account
- Smart account user, or Smart account administrator, or Virtual account user, or Virtual account administrator role
- Access to the device

Note: Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Steps

Step 1: Go to Cisco Software Central and log in with your cisco.com credentials

Step 2: Select the Smart Account from the Smart Account Selector at the top right corner

Step 3: Click on the Manage licenses under the Smart Software Manager section

Step 4: Click on the inventory tab

Step 5: Select the Virtual Account

Step 6: Click on the New Token button under the General tab

Step 7: Click Proceed

Step 8: Enter the details

Note:

- Un-checking the box removes the ability to enable higher levels of product encryption functionality for products registered with this Registration Token.
- For Class C & D the Check box is not visible.

Step 9: Click Create Token



Note:

- Token generation for on-prem accounts can be done only through the on-prem server. Token generation is restricted within a Virtual Account that is linked to an on-prem account. Token generation can be done on On-Prem Server. Licensing Workspace > Inventory > General Tab > New Token.
- After the Token is Generated, you can register a device using the steps from "How can I de-register and re-register my device to Smart Account?".

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via Cisco Support Case Manager.