How Do I Enable Factory Pre-Install for SLR?

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Introduction

The purpose of the document is to explain the objectives and intended use of the guide, providing background context to help users understand the goals and intended outcomes of using the guide effectively. It aims to clarify what the document is designed to achieve and how it should be used by its audience.

Prerequisites

Before you start, ensure that you have:

- Active Cisco.com account.
- Smart account administrator user role.
- Prerequisite for SLR:
  - Order needs to be assigned to SA VA,
  - Product OS version should support SLR preinstall, use the link to check product supports SLR preinstall: https://software.cisco.com/software/smart-licensing/assets/ProductDetails/External_Page_Products.htm?bust=09122022

Steps

Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials.

Step 2: Select the Smart Account from the Smart Account Selector at the top right corner.

Step 3: Click on the Manage Licenses link under the Smart software Manager section.

Step 4: On the Smart Software Licensing page, click the Preferences tab.

Step 5: From the Reserved License Preinstallation drop-down list, select one of the options:

- Enabled on All Virtual Accounts
- Enabled on Selected Virtual Accounts
- Disabled (by default)
- **Step Results:** The system returns to the Preferences tab. Click Save.



Note: The system displays the Enable Preinstallation on Selected Virtual Accounts dialog box. From the Available Virtual Accounts list box, click the Virtual account that you want to select, and then click the right chevron button to move it to the Enable Preinstallation on list box and Click OK.

Step 6: Click Save

Step 7: In the Add Notes dialog box, in the Reserved License Preinstallation text box, provide the reason for the change in settings, and then click Save.

Step Results: The system displays the notification message which confirms that your license configuration settings were saved successfully.

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via Cisco Support Case Manager.