End-of-Sale and End-of-Life Announcement for the Cisco Secure Awareness

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Secure Awareness. The last day to order the affected product(s) is November 4, 2025. The last day to renew or add to an existing subscription is November 4, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Secure Awareness

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 15, 2025
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 4, 2025
Last Ship Date: Subscription	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 4, 2025
End of Service Contract Renewal Date: Subscription	The last date to extend or renew a service contract for the product.	November 4, 2025
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	November 4, 2025
Last Date of Support: Subscription**	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	November 30, 2030

* The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End-of-Change/Renewal Date for subscription changes and renewals.

** The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Additional Information
I-SA-SLT-LIC	Cisco Secure Email Include Sec Awareness Simulation Training	-
I-SA-ULT-LIC	Cisco Secure Email Include Sec Awareness Ultimate-SS+SLT	-
SA-SEC-SUB	Cisco Security Awareness XaaS Subscription	-
SA-SLT-LIC	Cisco Security Awareness Simulation and Training	-
SA-SS-LIC	Cisco Security Awareness Simulation Only	-
SA-ULT-LIC	Cisco Security Awareness Simulation and Training Unlimited	-

Product migration options

There is no replacement available for the Cisco Secure Awareness at this time.

For more information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html

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